

General Code Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version

eCode360®

Report Date

October 2025

Product Description

Website for accessing and interacting with municipal codes online

Contact Information

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Notes

This report covers the pages within the eCode360® product which are either publicly accessible (for example, a Code table of contents or chapter page for a specific municipal Code) or are high-visibility administration pages.

Since the inception of eCode360 in 2008, General Code has been committed to ensuring all individuals with one or more disabilities can access the Codes we host online. This stems from our mission to help the local governments we serve meet the needs of their communities.

General Code is actively working toward WCAG 2.1 Level AA conformance for eCode360. Our team is executing a multi-stage remediation plan with a target of full conformance by April 2026. **Deficiencies that we expect to remediate by April 2026 are noted with the ★ (star) symbol below.**

General Code does not create the content within the Codes we host, so we cannot attest to the conformity of the Codes with best practices for accessibility. We created the eCode360 platform to provide easy access to the Code content and we strive to ensure the platform conforms to WCAG (Web Content Accessibility Guidelines) 2.1 Level AA standards. **To achieve this level of accessibility, the client must provide Code content that meets the requirements noted with the ◆ (diamond) symbol below.**

Evaluation Methods Used

Accessibility evaluation of eCode360 was conducted using a combination of automated tools, manual inspection, and expert review:

- **Automated testing** was performed with tools including WAVE and Axe to identify WCAG 2.1 Level A and AA issues.
- **Manual testing** was conducted by accessibility experts with techniques including keyboard navigation, screen magnification, and structured walkthroughs.
- **Assistive technology support** was evaluated with NVDA (Windows) and VoiceOver (macOS/iOS) to assess screen reader compatibility.
- **Third-party expert review:** An independent accessibility specialist validated conformance findings and remediation priorities.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	★ Some icons and checkboxes do not yet have appropriate labels. Long descriptions separate from “alt text” are not yet supported. ◆ To meet this criterion, the client must provide a text alternative for each image, or approve those suggested by General Code.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	◆ To meet this criterion, the client must provide a text alternative for each audio or video file that they upload with the Public Documents feature.
1.2.2 Captions (Prerecorded) (Level A)	Supports	✓ Help videos have automatically generated captions. ◆ To meet this criterion, the client must provide captions for each audio file and video file with audio that they upload with the Public Documents feature.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	★ Help videos are not yet associated with the text for which they are media alternatives. ◆ To meet this criterion, the client must provide an appropriate alternative or audio description for each video file with audio that they upload with the Public Documents feature.
1.3.1 Info and Relationships (Level A)	Partially Supports	★ Many pages do not yet use ARIA landmark roles. Schemes (tables of contents) and section headings are not yet associated with appropriate hierarchy levels. ◆ To meet this criterion, the client must design each table in Code content to convey meaningful relationships between the data in each row and column.
1.3.2 Meaningful Sequence (Level A)	Partially Supports	★ Certain sequences of Code subsections may be presented out of order by assistive technologies. ◆ To meet this criterion, the client must design each table in Code content to avoid mid-table changes in column headings and to omit nontabular information.
1.3.3 Sensory Characteristics (Level A)	Supports	◆ To meet this criterion, the client must draft instructional text in Code content, such as a map legend or table key, so that it does not use color, shape, or size as the only means of conveying content or guidance to the user.
1.4.1 Use of Color (Level A)	Supports	◆ To meet this criterion, the client must design each image in Code content so that it does not use color as the only visual means of conveying information. The same applies to each table in Code content that uses specific colors for cells.
1.4.2 Audio Control (Level A)	Supports	✓ Audio does not play automatically.
2.1.1 Keyboard (Level A)	Partially Supports	★ Several controls are not yet keyboard operable.
2.1.2 No Keyboard Trap (Level A)	Supports	—
2.1.4 Character Key Shortcuts (Level A)	Supports	—

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A)	Supports	✓ There are no time limits.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	★ The Table of Contents sidebar does not yet have an option to prevent automatic scrolling.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	—
2.4.1 Bypass Blocks (Level A)	Does Not Support	★ Bypass links, heading elements, and ARIA landmarks are not yet present.
2.4.2 Page Titled (Level A)	Supports	★ More information will be added to certain page titles.
2.4.3 Focus Order (Level A)	Supports	—
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	★ Internal cross-references that are not described in the text do not yet have labels that name the referenced sections.
2.5.1 Pointer Gestures (Level A)	Supports	✓ There are no multipath or point-based gestures.
2.5.2 Pointer Cancellation (Level A)	Partially Supports	★ The version selector in the breadcrumbs bar does not yet respond to the correct mouse action.
2.5.3 Label in Name (Level A)	Partially Supports	★ One control does not yet have an appropriate label.
2.5.4 Motion Actuation (Level A)	Supports	✓ There is no motion actuation.
3.1.1 Language of Page (Level A)	Supports	—
3.2.1 On Focus (Level A)	Supports	—
3.2.2 On Input (Level A)	Partially Supports	★ The search feature does not yet apply filter changes without reloading the page.
3.3.1 Error Identification (Level A)	Supports	✓ No controls have mandatory values or required formats.
3.3.2 Labels or Instructions (Level A)	Supports	—

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Supports	✓ For WCAG 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Partially Supports	★ See planned fixes under Criterion 1.1.1.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	✓ There is no live audio.
1.2.5 Audio Description (Prerecorded) (Level AA)	Partially Supports	★ Audio description is not yet available for help videos. ♦ To meet this criterion, the client must provide an appropriate audio description for each video file with audio that they upload with the Public Documents feature.
1.3.4 Orientation (Level AA)	Supports	—
1.3.5 Identify Input Purpose (Level AA)	Supports	—
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	★ Some section number annotations and table borders do not yet adequately contrast against their backgrounds. ♦ To meet this criterion, the client must design each image in Code content with appropriate contrast for any textual elements. The same applies to each table in Code content that uses specific colors for cells.
1.4.4 Resize text (Level AA)	Supports	—

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Partially Supports	★ Accessible display of complex mathematical formulas is not yet supported. ◆ To meet this criterion, the client must not provide any image of text in Code content that cannot be easily represented in plain text or as a table, unless the presentation is “essential” as defined by WCAG.
1.4.10 Reflow (Level AA)	Partially Supports	★ Some page elements partially obstruct the running text at the 400% zoom level.
1.4.11 Non-text Contrast (Level AA)	Supports	◆ To meet this criterion, the client must design each image in Code content with appropriate contrast.
1.4.12 Text Spacing (Level AA)	Supports	—
1.4.13 Content on Hover or Focus (Level AA)	Does Not Support	★ Hover previews of cross-references, defined terms, laws, etc., are not yet dismissible, hoverable, or persistent.
2.4.5 Multiple Ways (Level AA)	Supports	✓ All Code content is accessible from the Table of Contents sidebar, by drill-down within schemes, by sequential navigation, and by search. Notes are available in a separate list, in the places where attached within Code content, and by search. New Laws are available in a separate list, where relevant within Code content, and by search.
2.4.6 Headings and Labels (Level AA)	Supports	—
2.4.7 Focus Visible (Level AA)	Partially Supports	★ Some interface elements do not yet have focus indicators or have focus indicators with low contrast.
3.1.2 Language of Parts (Level AA)	Does Not Support	✓ Most Codes do not contain text in multiple languages. ★ For the rare cases where multilingual text is present, the ability to designate the language of each part will be added.
3.2.3 Consistent Navigation (Level AA)	Supports	—
3.2.4 Consistent Identification (Level AA)	Supports	—

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	✓ No controls have mandatory values or required formats.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	✓ Buttons that delete data use confirmation dialogs.
4.1.3 Status Messages (Level AA)	Supports	✓ No status messages (as defined by WCAG) are used.

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